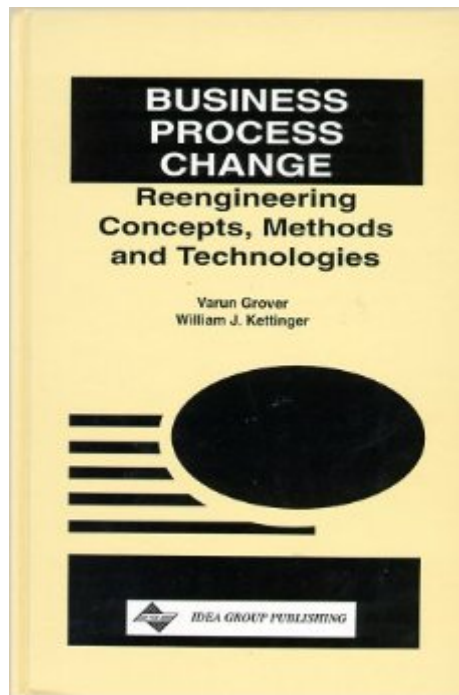The book was found

Business Process Change : Reengineering Concepts, Methods And Technologies

Synopsis

Corporations are undergoing massive restructuring efforts to cope with a changing competitive environment. Fundamental to these efforts is the redesign and change of business processes. While many organizations have gained considerable experience in business process change, basic questions remain unanswered. This book contains a carefully reviewed compilation of original contributions by internationally renowned consultants, practitioners, and researchers, all of whom have been intricately involved with business process reengineering (BPR). It clearly outlines BPR methods, techniques and tools and the role that information technology plays as a strategic enabler of BPR.

Book Information

Hardcover: 704 pages

Publisher: Idea Group Publishing (January 1, 1998)

Language: English

ISBN-10: 1878289292

ISBN-13: 978-1878289292

Product Dimensions: 8.5 x 1.5 x 11 inches

Shipping Weight: 2.6 pounds

Average Customer Review: 5.0 out of 5 starsÂ Â See all reviewsÂ (1 customer review)

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THIS BOOK IS A MUST FOR ANYONE SERIOUSLY INTERESTED IN REENGINEERING CONCEPTS, METHODS AND TECHNOLOGIES.

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